

From: [Todd, Brandi](#)
To: [Ruhl, Christopher](#)
Subject: Re: # of complaints
Date: Thursday, December 22, 2016 11:53:11 AM

Sorry, my email wasn't updating this morning because the battery was low. Fixed now. I was texting start. The additional compliant calls were received last night and complaint call sheets were not delivered to start until this morning. I think one daily dump of calls to start is a better way to go, but if you guys need it in the database immediately, make that call.

Brandi Todd
EPA Region 6
Federal On-Scene Coordinator
972-974-2971

On Dec 22, 2016, at 9:22 AM, Ruhl, Christopher <Ruhl.Christopher@epa.gov> wrote:

Can we check with TCEQ to make sure that they are alright with reporting 21?

Chris Ruhl
USEPA R6 Emergency Response Team Leader
Federal On Scene Coordinator
(214) 665-7356 office

From: Latham (Polinko), Janine [<mailto:Janine.Latham@WestonSolutions.com>]
Sent: Thursday, December 22, 2016 9:18 AM
To: Ruhl, Christopher <Ruhl.Christopher@epa.gov>; Delgado, Eric <Delgado.Eric@epa.gov>; Todd, Brandi <Todd.Brandi@epa.gov>
Cc: Crossland, Ronnie <Crossland.Ronnie@epa.gov>
Subject: RE: # of complaints

19 calls came in that 35 samples were taken at.

There are 2 additional from our counts of those that came in late last night that are getting shipped today.

Of the 19 calls there 16 calls had 2 samples taken – the majority of these (15) had a sample taken at the tap and hydrant. One call had two samples taken at the tap from what the data sheets say.

For these notifications there have been four samples were taken. We only have information on one. Sean is tracking down the other 3 and we will get those in the db.

From: Ruhl, Christopher [<mailto:Ruhl.Christopher@epa.gov>]
Sent: Thursday, December 22, 2016 8:39 AM
To: Latham (Polinko), Janine <Janine.Latham@WestonSolutions.com>; Delgado, Eric



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<Delgado.Eric@epa.gov>; Todd, Brandi <Todd.Brandi@epa.gov>
Cc: Crossland, Ronnie <Crossland.Ronnie@epa.gov>
Subject: RE: # of complaints

Request also went to Susan Clewis and Nicole Beale. Our numbers need to match.

Chris Ruhl
USEPA R6 Emergency Response Team Leader
Federal On Scene Coordinator
(214) 665-7356 office

From: Latham (Polinko), Janine [<mailto:Janine.Latham@WestonSolutions.com>]
Sent: Thursday, December 22, 2016 8:34 AM
To: Ruhl, Christopher <Ruhl.Christopher@epa.gov>; Delgado, Eric <Delgado.Eric@epa.gov>; Todd, Brandi <Todd.Brandi@epa.gov>
Cc: Crossland, Ronnie <Crossland.Ronnie@epa.gov>
Subject: RE: # of complaints

As of last night?

From: Ruhl, Christopher [<mailto:Ruhl.Christopher@epa.gov>]
Sent: Thursday, December 22, 2016 8:33 AM
To: Latham (Polinko), Janine <Janine.Latham@WestonSolutions.com>; Delgado, Eric <Delgado.Eric@epa.gov>; Todd, Brandi <Todd.Brandi@epa.gov>
Cc: Crossland, Ronnie <Crossland.Ronnie@epa.gov>
Subject: # of complaints

Janine and Brandi-

Can you let me know the total # of complaints that TCEQ has received and the number of locations that they have sent personnel to for sampling? We are trying to get this out in this morning press release so please send me timely. Thanks

Chris Ruhl
USEPA R6 Emergency Response Team Leader
Federal On Scene Coordinator
(214) 665-7356 office

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